

BOARD OF REGISTRATION FOR PROFESSIONAL ENGINEERS AND LAND SURVEYORS

Strategic Planning Session

DATE & TIME: June 16, 2021 12:00 p.m.

LOCATION: Spokane Convention Center WebEx Link

334 W Spokane Falls Blvd and or

Room 202ABC Tap to join from a mobile device (attendees only)

Spokane, WA 99201 <u>+1-415-655-0001,,1776412402##</u> US Toll +1-206-207-1700,,1776412402## (Seattle)

SESSION ONE - Agency Operations Where We're at Now

1. Introductions

2. Public Comment Opportunity

- 3. New Office Set-Up
 - a. Technology
 - b. Polaris and Constant Contact Update
 - c. Records Management
- 4. Complaint & Compliance
 - a. Standards and Process Workflow
 - b. Lessons Learned
- 5. End of Biennium Budget Review
- 6. Agency Performance Feedback
- 7. HR
 - a. Diversity & Inclusion Policy
 - b. Performance Evaluations
- 8. Board Member Responsibilities
- 9. Current Outreach
 - a. Communications Plan
 - b. Journal
 - c. Travel and Association Involvement

BREAK

SESSION TWO – Where Are We Going?

- 1. Board Member & Staff Lessons Learned and Future Focus
 - a. Current Outreach Plan
 - b. Public
 - c. Licensees
 - d. Stakeholders
 - e. Other Agencies
- 2. Outreach & Communication Taskforce
- 3. Legislative Outreach
 - a. Other Organizations
 - b. Legislative Aides
- 4. Board Goals & Priorities
- 5. Agency Operations
- 6. New Biennium Budget
- 7. Future Strategic Planning Meetings